



FPL's customer support during COVID-19

FPL understands how disruptive the coronavirus (COVID-19) pandemic continues to be and we remain committed to helping customers experiencing hardship.



Help is just one phone call away

If you're experiencing hardship as a result of COVID-19, please know that FPL is here to help. You simply need to call us.

- » We're offering **payment extensions and waiving late fees** to help manage past-due FPL balances.
- » We're continuing to help connect customers with **financial assistance**.

Financial assistance for customers experiencing hardship

Due to COVID-19, there's additional financial assistance available for customers through programs such as the Low Income Home Energy Assistance Program (LIHEAP). And, more customers are eligible due to the pandemic.

Need Help?

Call FPL at **800-226-3545** to avoid disconnection for nonpayment.

We will continue working closely with customers to do everything we can to avoid turning the lights off for nonpayment, which is and has always been a last resort.



**More
Financial Assistance**



**More
Customers Qualify**



**Must Call
To Get Help**